

# Student Feedback to DGB

via Noel Levitz

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# Noel Levitz Survey

- 80 questions relating to a variety of college services
  - How important is... (1-7)
  - How satisfied are you... (1-7)
- How to use
  - Gap Analysis
  - Benchmark Satisfaction with National Community Colleges

# Relating Noel Levitz to DGB Ends

## ○ Education

18. The quality of instruction I receive in most of my classes is excellent.

52. This school does whatever it can to help me reach my educational goals.

58. Nearly all of the faculty are knowledgeable in their fields.

70. I am able to experience intellectual growth here.

3. The quality of instruction in the vocational/technical programs is excellent.

9. Internships or practical experiences are provided in my degree/certificate program.

47. There are adequate services to help me decide upon a career.

## ○ Access

8. Classes are scheduled at times that are convenient for me.

15. I am able to register for classes I need with few conflicts.

17. Personnel in the Veterans' Services program are helpful.

19. This campus provides effective support services for displaced homemakers.

81. Institution's commitment to part-time students?

82. Institution's commitment to evening students?

83. Institution's commitment to older, returning learners?

84. Institution's commitment to under-represented populations?

85. Institution's commitment to commuters?

86. Institution's commitment to students with disabilities?

7. Adequate financial aid is available for most students.

87. Cost as factor in decision to enroll.

88. Financial aid as factor in decision to enroll.

# Questions and Discussion